

Periu Family Dentistry Appointment and Cancellation Policy

At Periu Family Dentistry, we value your time and are committed to providing quality care to all our patients. Because appointment times are reserved specifically for each patient, late cancellations and missed appointments make it difficult to offer those times to others who may need care.

To help us keep our schedule running smoothly and ensure appointments are available to patients who need them, we ask that you review and follow our appointment policy below.

Appointment Policy — Effective Immediately

Appointment Confirmations

All appointments must be confirmed by the patient or parent/guardian to ensure the reserved time remains available. If an appointment is not confirmed, we reserve the right to offer that time to another patient.

Rescheduling and Cancellations

We require at least **48 business hours' notice** to cancel or reschedule an appointment. Cancellations or rescheduling requests made with less than 48 business hours' notice will be considered a broken appointment.

Missed Appointment Fees

A fee of up to **\$50 per scheduled hour** may be charged for missed appointments or appointments canceled with insufficient notice.

Repeated Broken or Missed Appointments

- After **two broken or missed appointments within a rolling 12-month period**, scheduling may be restricted to same-day appointments only.
- After **three broken or missed appointments within a rolling 12-month period**, Dr. Periu will review the patient's account to determine whether future appointments can be accommodated.

Patient Acknowledgment

I acknowledge that I have read and understand the Appointment and Cancellation Policy and agree to its terms.

Patient Name: _____

Patient/Parent/Guardian Signature: _____

Date: _____